ERIN GILMORE 535 Leavenworth Street san francisco CA 94109

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Please protect the people your office is meant to serve. Stop making deals that screw the American people. If big companies are allowed to do this, I won't have access to affordable internet. The business I run won't have access to affordable internet. My boyfriend's small business will also lose out.

We chose a small, competitive provider because we can afford their rate. And largely because their customer service actually works! I cant talk to people who care almost immediately. Smaller businesses take care of their customers much better than big businesses. AT&T is deplorable for customer service. They are so big they no longer have to care. Why give them more leverage not to care?

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